

User Manual

Prime X

Introduction

Thank you for choosing Prime X mobile phone. You can read the manual for comprehensive understanding of using mobile phones and enjoy its functionality and simple method of operation. Lava mobiles reserves the right to alter the contents of this manual without any prior notice

Phone overview



1 Receiver	2 Decorative part	3 Selection key	4 Call key
5 Number key	6 Return	7 Navigation Key	8 Switch on /off key
9 OK key	10 Torch	11. Rear Camera	12 Speaker
13 Ear jack	14 USB connector		

Maintenance

Keep your mobile phone away from water & high humid areas. Use a soft, dry cloth to clean the phone, battery and charger. Regular clean your mobile to avoid dirt accumulate on open areas of phone or else may lead to poor keypad detection, power-down or poor audio & camera quality regular cleaning.

Getting Started

SIM & SD card

Before start using your phone you must insert a valid SIM (Subscriber Identity Module) card.



Warning: Be sure to remove the SIM phone off before. There is absolutely prohibited in the case of an external power supply connected to insert or remove the SIM, or SIM card and mobile phone may be damaged.

Password Protection

To prevent unauthorized usage, you can set the phone, password protected. To Use this function, you must enter the phone lock under settings > security settings > phone security > Phone Lock to set password

Enter the phone lock password, press the LSK to confirm. By default, the phone lock password is set to 4321. It is recommended to change it.

Phone Menus

Call logs

Missed call, Dialed calls, Received calls & All calls

Select contact & press the Options key:

- **View:** View the details.
- **Call:** Call the record number.
- **Send text message:** Send text message to record number.
- **Save to phonebook:** Add the phone number to contacts
- **Add to Blacklist:** Save the number to Contacts black list.
- **Edit before call:** Edit the phone number before you make call.
- **Delete:** Delete the number.
- **Mark Several:** It gives option to send message or delete multiple logs

Press right and left navigation keys to navigate between missed call, dialed calls, received calls & all calls (tabbed layout).

Delete call logs

Delete call logs for Dialed calls, Missed calls, Received calls & all calls.

Call timers

Count the number of calls you dialed & received.

Contacts

You can use the Contacts to store records, can store the following: name and phone number. In the Contacts list, select a record, to make a call when you press the dial keys. Select a record in the Contacts, you can do the following:

- **View** : View the contacts people.
- **Send text message** : Send text message to this number.
- **Call**: make a call for this number
- **Edit**: Edit the contacts in name and number.
- **Delete**: Delete the record.
- **Copy**: Copy the contacts to phone or SIM.
- **Move**: move this number from phone (SIM card) to SIM card(phone).
- **Add to Blacklist**: remove the phone number from blacklist.
- **Mark several**: Mark some or all contacts to send message or delete.
- **Contact settings**: This menu include preferred storage, Memory status, Delete all contacts, Backup contacts and Restore contacts etc.

Music player

In the music player interface, you can play the music stored in SD card; Use Up & Down navigation key to adjust the play volume. Press the LSK to enter "list" menu and choose to play any songs in the list and to access the settings.

Settings

Phone settings

Into the phone settings sub-menu, you can change the following settings:

- **Time and date**: Include home city, set time/date & format; also can update with time zone & set the update time automatically.
- **Language settings**: Set the language type, the menu & interface will refresh for the corresponding language.
- **Preferred input method**: Set the Writing language type, then you can input the corresponding language.
- **Shortcuts**: Add and edit the common function into Navigation Key.
- **Dedicated keys**: Select commonly-used function to be dedicated key.

Display settings

- **Wallpaper**: To set the Wallpaper already in system or choose user defined.
- **Show the date and time**.
- **Keypad backlight**: Set the time for keypad backlight.
- **LCD backlight**: Set the brightness & time for LCD.

Calling settings

Includes SIM 1&2 settings and advanced settings.

- **Sim1&2 call settings**: You can set the call waiting, call divert and call barring.

- **Advanced settings:** You can set & check the blacklist, whitelist, auto call recording, auto redial, call time reminder, call limit, vibration on call connect and answer mode.

Connectivity

You can set the network for SIM card.

Security settings

Into the "Security Settings" menu, you can set the phone's security options for mobile phone.

- **SIM1&2 security:** You can set and change the PIN password to lock your SIM card to prevent unauthorized use
- **Phone security:** You can set and change the password to lock your phone, in this way can prevent your Phone being used by the others. Phone default password is 4321.
- **Auto keypad lock:** Set the screen auto lock time.
- **Anti-Theft:** User may input new password and register 3 mobile numbers to send the information of new sim inserted in the device to the registered number. If device is stolen then it may be tracked by messages received on registered number.
- **Privacy protection:** Input phone password to set privacy for Call logs, Messages, Contacts & File Manager. Default Password is 4321.

Dual SIM settings

Select to enable or disable the SIM cards services. Flight mode will disable the SIM cards & other wireless connection

Profiles

Profiles include General, Silent, Meeting, Outdoor, earphone and Bluetooth. Based on the different scenarios you can select the corresponding profile. You can activate, customize & reset.

- **Activate:** Enable the selected profile.
- **Customize:** It lets you alter the profile settings as per your needs.
- **Reset:** Reset profiles to defaults settings.

Restore factory setting

In this menu, enter the password, once determined, the phone automatically reboot the phone after the relevant parameters can be set to return to the case of mobile phone factory. The default password is 4321.

Camera

Starts in the preview, press the LSK to enter "Options" to set some configurations, such as switch to video recorder, image viewer, to set the camera and image settings etc.

Calculator

Enter this menu, can do simple calculations (+, -, x, /).

Message

It facilitates to send message, view receive message, save message etc.

Write message

When you edit message you can insert phone number and name. After editing the message information, you can send to this message or save it to drafts.

Inbox

When check inbox message, you can view, reply this message, you can call sender by this message, forward, delete this message and choose “delete all” to delete all messages. If this message from a stranger, you can save to Contacts etc.

Drafts

SMS not sent but saved are stored.

Outbox

Stored the SMS was sent unsuccessful by this handset.

Sent messages

List the SMS sent by you.

SMS settings

- **SIM1\SIM2:** This menu can set delivery report, reply path etc
- **Memory status:** View the SIM and Phone Occupied & free memory.
- **Message counter:** Count Sim1/2 sent and received message.
- **Save sent message:** If you turn off this feature, sent SMS will be unsaved.
- **Preferred storage:** select the storage location for msg.

Back up SMS

Back up messages to memory card.

Restore SMS

Restore messages from memory card.

Note: Press right and left navigation keys to navigate between Inbox, Outbox, Sent Messages & Drafts (tabbed layout).

File manager

File Manager – Manage your files. You can manage file, Music, and Received File. Tap to create a new folder.

Calendar

Enter calendar menu, the screen will show a calendar month, and other background box with the current date marked

Application

Memo

Enter this menu, you can add a memo by pressing LSK. After saving a memo, you can press LSK to go to Options menu which lets you view, add, edit, delete, etc. a memo. You can set reminders and add recurring memo too.

Video recorder

In the video player interface, you can view the video captured from mobile camera

Sound recorder

The options consist of:

- **New record:** Start a new record. You can pause & stop recording.
- **List:** Display the sound you recorded and saved in the memory card.

Torch

Enter this menu, you can turn on and off torch. You can set torch timer in torch settings.

World Clock

In this application, you can view the date and time of various cities on the globe. On pressing LSK, you can enter the Options menu where you can turn ON/OFF the Daylight saving time.

SIM toolkit

To access this menu, enter the Main Menu in the standby mode and then select SIM. You can use the SIM with this function

Image viewer

To view the images captured from mobile camera. Press the LSK to enter to "Options" to choose the pictures to do the Send, Use as, Rename, and Delete etc.

Alarm

Enter this menu, you can create the alarm to remind you. It is useful in setting 5 alarms.

Games

This menu display games: Brick N Ball, Eat N Run, Kandy Crash, Runner, Need of Speed

Bluetooth

- **Power:** Activate Bluetooth on or off the Bluetooth function.
- **Visibility:** If set on, other devices can search this Bluetooth device; if set as Off, other devices cannot search this Bluetooth device.
- **My device:** Can search for nearby Bluetooth devices.
- **Search audio device:** Free devices to search for near-free Bluetooth enabled devices, such as Bluetooth headsets.
- **My name:** The Bluetooth device name can be modified.
- **Advanced :**

Audio path: Set the sound path can be set to stay in the sound and go Bluetooth headset cell phone devices. If set to go Bluetooth headset, connected to the phone, the sound will be automatically transferred to the Bluetooth headset.

Video player

In the video player interface, you can press left and right keys to switch the video; Use Up & Down navigation key to adjust the play volume.

FM radio

FM interface, press the OK key to turn on / off FM play, Press the left soft key "Options" can show FM options menu, the content were:

- **Channel list:** Shows FM channel list.
- **Manual input:** To manually enter the channel frequency, 87.5 ~ 108.0.
- **Auto search:** Auto search FM channels in the channel list.
- **Settings:** to set background play.

- **Start recording:** Record your favorite FM audio.
- **Recorded file list:** To view get recorded FM audio.

SAR (Specific Absorption Rate) Information

The highest SAR value for this mobile phone is <1.6 W/Kg, in accordance with the requirements of the ICNIRP, which recommended that the limit for exposure to radio waves is 1.6 watts/kilogram(W/kg) averaged over 1 gram of tissue. For more information, please visit our website (www.lavamobiles.com/nal.com) to query.

This radio communication device are aligned with the National Broadcasting and Telecommunications Commission (NBTC) regulation.

Safety precautions:

- Use wireless hands-free system (Headphone, headset) with a low power Bluetooth emitter
- Make sure the cell phone has a low SAR
- Keep your calls short or send a text message (SMS) instead. This advice applies especially to children, adolescents and pregnant women
- Use cell phone when the signal quality is good
- People having active medical implants should preferably keep the cell phone at least 15cm away from the implant

This radio communication device has specific absorption rate equals to 1.17 W/kg, aligning with the safety standard announced by National Broadcasting and Telecommunications Commission (NBTC).

E-waste Disposal Mechanism

'E-waste' means waste electrical and electronic equipment (WEEE). In other words E-waste is a popular, informal name for electronic products nearing the end of their "useful life". For more details about e-waste please refer e-waste rules, 2011 www.moef.nic.in

Do's and Don'ts for disposal e-waste

Do's:

- Ensure that an Authorized Person repairs your Lava products
- Call Our Local Authorized Collection Centers to Dispose Lava products
- Always drop your used electronic products, batteries or any accessories thereof after the end of their life at nearest Authorized Collection Point or Collection Center.
- Separate the packaging material according to responsible waste disposal options and sorting for recycling.
- Always remove the battery from the product, when you do not intend to use the product anymore it in future.

Don'ts:

- Do not Dismantle your Lava Product on your own
- Do not give your e-waste to Kabbadi Wala / Scrap Dealer/ Rag Pickers.
- Do not dispose-off the e-waste in landfills
- Never dump E-waste in garbage bins.
- Do not dispose of your product at municipal waste bins or rooms.

- Do not throw used batteries into household waste.

Consequences of improper handling & disposal of E-Waste

- Improper disposal of waste prevents natural resources from being re-used.
- Some waste contains hazardous chemicals and if not disposed of properly may release toxins into the soil and water, and also releases greenhouse gases into the environment
- If e-waste is not properly disposed of, it can threaten the health and well-being of humans and animals and it also has adverse effect on the environment.
- Placing of batteries or devices on or in heating devices, such as microwave, ovens, stoves, or radiators and improper disposal of batteries may lead to explosion.
- If the battery terminals are in contact with metal objects, it may cause a fire.
- For more details on how to dispose of your Lava products at the end of life, Please refer the list of our Services Centers on Pan India basis on our website www.lavamobiles.com or please view this link for the details of Service Centers

<http://www.lavamobiles.com/support>

Troubleshooting

Frequently Asked Questions (FAQ's and Troubleshooting)

FAQ	Cause and Solution
Fail to switch on	Press the power key for over 1 second. Check if the battery is properly connected. Please remove and install it again and retry; Check if battery is appropriately charged.
Fail to connect to network	In case of Weak signal, please try and move to a location with strong signal and try connecting to the network again; Please ensure that you are not beyond the network coverage of service providers; Please ensure you have a valid SIM card. Please contact your network provider for further information.
Display information while	Check if the SIM card is installed correctly Handset lock password: If the handset lock is activated, you have to input handset password. Input PIN: if Inputting PIN

e turn ing on	while turning the phone on each time is activated, you have to input the PIN code. Input PUK code: When you've input wrong PIN code for 3 times will lock the SIM card. You need to input the PUK code provided by your network provider.
Poor qual ity of calli ng	Please check if the sound volume is tuned properly In an area with poor network conditions, example: basement, the signal might be weak. Try searching a location with stronger signal reception and call again. While using the mobile phone in the peak period of communication, like commute time, you may not be able to call because of line congestion.
Stan dby dura tion shor tene d	The standby duration is relative to the network systems. While the mobile phone is in an area with poor signal strength and cannot receive the signal, the handset will continuously search for a base station. This will significantly reduce battery charge. It is recommended that you turn off your mobile in area with no signal reception to save battery. Need replacing the battery: Please change to a new battery as battery performance may decrease after prolonged usage.
SIM Card Erro r	Dirt on the metal surface of an SIM card: Use clean cloth to wipe the metal touch point on an SIM card. The SIM card is not installed. The SIM card is damaged. Please contact

	your network service provider.
Fail to dial out	Please check if you press the dial key after typing the number. Please check if calling is forbidden because of default settings. Please check if the SIM is valid. Please check if the call barring is set. Please check if the fixed dial function is set.
Callers cannot contact you	Please check if the mobile phone is on and connected with the network. Please check if the Call barring or call divert is activated. Please check if the SIM card is valid.
Fail to charge	May be due to poor contact. Please check if the plug is connected well. Please confirm if the environment temperature is within the range of 0°C ~40°C while charging. If the battery or charger is damaged in that case you need to replace it.

Health and Safety Precautions

Please read these simple guidelines. Not following them may be dangerous or illegal.

Recycle Your Handset



The WEEE logo (shown at the left) appears on the product (battery, handset, and charger) to indicate that this product must not be disposed of or dumped with your other household wastes. You are liable to dispose of all your electronic or electrical waste

equipment by relocating over to the specified collection point for the recycling of such hazardous waste.

Specified collection points for recycling of such hazardous waste. Collection and proper recovery of your electronic waste equipment at the time of disposal will allow us to help preserve the environment. Recycling of the electronic waste equipment will ensure the safety of human health and the environment. For more information on best practices for disposal of electronic and electrical waste, please visit our website: www.Lavamobiles.com

Disclaimers

The colors and specifications shown/mentioned in the user manual may differ from the actual product. Images shown are for representation purpose only. Other product logos and company names mentioned herein may be trademarks or trade names of their respective owners.

LAVA keeps the right to make modifications to any of the content in this user guide without public announcement in advance. The content of this manual may vary from the actual content displayed in the mobile phone. In such a case, the latter shall govern.

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LAVA WARRANTY CERTIFICATE

Limited warranty

LAVA international Ltd. (LAVA) provides limited warranty for your mobile phone and original accessories delivered with your mobile phone (hereinafter referred to as “product”)

The warranty period for the transceiver is two (2) years and for battery, charger and headset are six (6) months from the date of purchase.

LAVA warranty

Subject to the conditions of this Limited Warranty, LAVA warrants a product to be free from defects in design, material and workmanship at the time of its original purchase by you, and for a subsequent period of two(2) years for the transceiver and six (6) months for battery & charger.

You shall have no coverage or benefits under this warranty in the event that any of the following conditions are applicable:

- 1.The product has been subjected to abnormal use or conditions, improper storage, exposure to excessive moisture or dampness, exposure to excessive temperature, unauthorized modification, unauthorized repair (including but not limited to use of unauthorized spare parts in repairs), abuse, accidents, Acts of God, spills of food or liquids, improper installation
2. You have not notified Lava of the defect in the product during the applicable warranty period.
3. The product serial no. code or the accessories date code have been removed, defaced or altered.
- 4.The product has been used with or connected to an accessory (i) Not supplied by Lava or its affiliates, (ii) Not fit for use with the product or (iii) Used otherwise than in manner intended.
5. The seals of the product’s battery enclosure have been broken or shown evidence of tempering or the product’s battery has been used in equipment other than that for which it has been specified usable by LAVA.
6. All plastic surfaces and all other externally exposed part that is scratched or damaged due to normal use.

To get maximum of your new product, we recommend you to:

Read the guidelines for safe and efficient use as mentioned in the manual.

Read the terms and conditions of your Lava warranty in the manual.

Keep your original receipt; you will need it for warranty services if asked to produce.

Present this Lava Warranty Certificate along with original proof of purchase whenever you require any warranty services.

In the case of Lava product needs service, please visit the nearest Lava service centres given in the service guide. Please visit our Website www.lavamobiles.com for updated list of Authorized Service Centres near to your location.

Important note: for your warranty to be valid, all information on the warranty certificate has to be completed including the stamp from the authorized distributor/retailer.

All warranty information, product features, and specifications are subject to change without notice.

*Service policy is subject to change at company discretion.