

# LAVA C 11

## User Manual

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This user guide is for reference only and may not be fully consistent with the actual product.

## General Information

Thank you for purchasing Lava C11 GSM mobile phone. This user guide provides general information and operation instructions.

### Note:




- Use only accessories approved by Lava to ensure safety. Failing to comply with this will violate the terms and conditions of the warranty.
- The phone set has been manufactured in strict compliance with various national standards and requirements set by the authorities. If the contents and displays described in this user guide do not match the actual operation of the phone set, please follow the contents and

displays of your phone set. We reserve the rights to change any mechanisms/ feature of the phone without notice.

- This user guide is subject to change without notice.

## 1.Key introduction

In this guide, different typing format indicates different operation:

Key	Description	Logo
OK key	Determine the location selected Press and hold it, turn on /off the torch	
Power key	Press and hold it, turn on /off the phone Press in idle screen, the phone will be locked.	
Call key	Input the phonebook number and press it, then call the number	

## 2.Security

### Emergency call

If any emergency arises, dial 112 (or other emergency call number) for emergency help.

### Note:

- Success of calling Emergency number depends on your service provider

### Notes on phone usage

- Your phone will give off electromagnetic waves. Do not place it near storage medium such as floppy disk.
- Using the phone near television, land phone, radio and office automatic devices may cause interference and affect the function of the mobile phone.
- Keep the phone dry; all kinds of liquid can erode electronic circuit.
- Keep the phone away from extreme temperatures.
- Keep the phone away from fire or a lighted cigarette.
- Do not paint the phone.

- Do not drop the phone or violently crush or shake the phone.
- Do not keep the phone near magcards and other object with magnetism. The phone's magnetism may clear the information stored on floppy disk, pre-paid phone card and credit card.
- Keep the phone away from hot places where the temperature may exceed 60°C, such as dashboard, windowsill, or areas exposed to direct sunlight.
- Do not disassemble or modify your phone. This can damage the phone, cause leakage and break the internal circuit.
- Use only damp cloth or non-static cloth to clean your phone.
- Do not use alcohol, thinner, benzene or other chemicals or abrasive cleaner to clean your phone.
- The phone will become warm under normal use and while in battery charging.
- Do not leave the phone with battery uninstalled or with the battery empty for a long period of time. This may cause data loss.
- The metal parts of the phone may irritate your skin depending on your health condition.
- Do not put the phone in the back pocket. Sitting on it may damage the phone. Do not put the phone at the bottom of a bag. You may crush it.
- When the vibrate mode is on, place the phone carefully to prevent it from being dropped from a height or being moved to a heat source due to the vibrating.
- Use only the stylus approved by the phone manufacturer.
- Using stylus of unauthorized source will violate the terms and conditions of the warranty and may damage the touch screen.
- Handle the stylus with care. Place it back to its proper storing place when not in use. Keep it away from children.
- Do not press the touch screen with needles, pen point or other sharp

#### 4.Main Menu

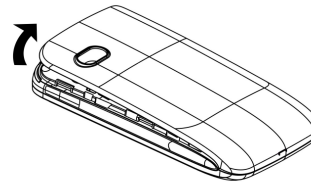
On the Standby screen, press **OK** or tap the icon to enter the Main Menu. You can then access the various functions and operations.

#### 5.Phonebook

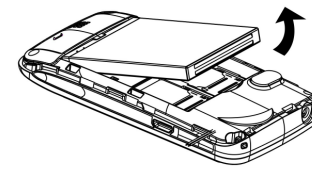
objects; it can damage the LCD and violate the terms and conditions of the warranty.

### 3.Getting Started

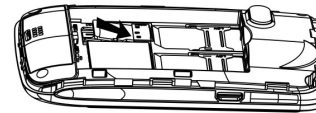
#### Uninstalling the battery cover



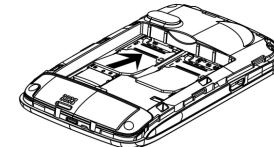
#### Uninstalling the battery



#### Install Memory Card



#### Installing the SIM card



- New** To add New Contact
- View** To view contact info
- Send** To send SMS to contact.
- Call** To dial the contact directly.
- vCard** To send vcard to contact by SMS or by Bluetooth.
- Add to Blacklist** To add contact to blacklist.

**Delete** To delete the selected phonebook entry.

**Mark** To mark or mark all entries for further operations.

### **Copy to phone**

To copy the phonebook entries from your SIM card to your mobile.

### **Copy to SIM**

To copy the phonebook entries from your mobile to your SIM card

### **Others**

To do other operations such as set Fixed Dial No., Memory details. Check memory details

**Blacklist:** you can add an entry in Blacklist, or check call records to select the number you want to set as rejected number.

## 6. Call Logs

Call history function logs all recent calls including missed calls, dialed calls and answered calls.

### **Note:**

➤ Refer to the Settings chapter for the phone password setup.

## 7. Music

Upon entering the Music Player, All music in My music file will be displayed .



In the player settings, you have the following options:, **Update playlist,**

**Repeat, Shuffle, Spectrum display.**

## 8. Media

The memory card should be installed before using following functions without FM radio.

### **8.1. Sound recorder**

Enter the Voice memo function, tap  to start recording, and tap  to stop. The memo can be played back immediately or using Options menu to do the following functions: Play, New, Delete, View, Rename, Append, Settings, Use as, Send.

The Sound files are stored in Audio file.

### **8.2. Image viewer**

Upon entering the Photo Album, the photos in Photos file are listed.

### **8.3. Video recorder**

Before using Camcorder, make sure you have inserted a memory card. The video will be saved in AVI format to Videos file of your memory card.

### **8.4. Video player**

Upon entering the Video Player, Video file list will be displayed. Several functions are available by Options menu: **Play, Send, Rename, Delete,** and **Sort by.**

## 9. Settings

Enter Settings from the Main Menu. There are General, Phone and Connection Settings.

### **9.1. Dual SIM settings**

Only SIM1 open, Only SIM2 open or Dual SIM open.

### **9.2. Pen calibration**

Click anywhere on the screen with your stylus to start calibration.

### **9.3. Phone settings**

**Time and date:** enter to set home city, date/time and format.

**Auto power on/off:** You can set the time and condition for the phone to automatically power on/off itself.

**Language:** Set display language.

**Input method settings:** Include Multi language settings, English settings, Handwriting settings and Handwriting language.

**Display:** Set wallpaper, Lock screen image, Screen auto lock, Power on/off display.

**Flight mode:** set Normal mode or Flight mode.

**Backlight:** Set the brightness of backlight.

**Torch status:** On/off.

### **9.4. Profile**

Seven Profiles are available: General Mode, Meeting Mode, Outdoor Mode, Silent Mode. You can select any of these Profiles or customize your own profile by adjusting the parameters of the Profile. Restore to default settings by using the Restore option.

## 9.5. Security settings

You can set Phone lock, SIM lock, Remote tracker and Auto keypad lock here.

**SIM security:** Allow you to check the SIM card lock status and change password.

**Phone security:** Turn the phone lock on/off and edit your phone password. The default is 4321.

**Privacy protection:** If set personal security lock for Phonebook, Message, Call history and File manager, you should input the password (default is 4321) when enter these functions. Also you can change password for yourself.

## 9.6. Connectivity

Display data accounts, and you can edit them.

## 9.7. Call settings

### 9.7.1. SIM1 Call settings

#### Call waiting

You can turn the call waiting on/off and look up the current status. When the call waiting is turned off and your phone is busy, all other incoming calls will hear the busy ring tone.

#### Call divert

Set the divert methods for the following different types of calls: all, voicemail, data, fax. The divert methods are: divert all, when busy, when no answer, when no service, when power-off, cancel all divert.

#### Call barring

Set the block methods for the following different types of calls: all, voicemail, data, fax and SMS. Block options are: all outgoing, international outgoing, international outgoing while abroad, all incoming, incoming while abroad, cancel all barring, change password.

SIM2 Call settings is same as SIM1 Call settings.

### 9.7.2. Advanced settings

#### Blacklist

Set the status of Reject numbers in blacklist.

And also you can edit the blacklist numbers.

#### Auto redial

You can set whether or not to auto redial the number last called that was

unanswered.

#### Call time display

On, Off

#### Auto call recorder

If you set it on, then the call will be recorded automatically

#### Call time Reminder

You can set the duration of the call for the phone to remind you when the time is reached.

#### Call limiter

You can set the phone's talking time

## 9.8. Restore factory settings

Restore your phone to the factory or default settings through this option. You need to input your phone password (default is 4321) for this operation.

All data will be deleted when your phone is restored to its factory settings.

## 10. Message

This chapter introduces the messaging services provided by the GSM network. Some services may not be supported by the local network.

### 10.1. Writing messages

#### 10.1.1. SMS

Enter the SMS editor screen. You may use keypad, virtual keypad or screen handwriting to input English, digits and punctuation marks.

#### 10.1.2. MMS

The MMS function allows you to send text and multimedia such as pictures, voice and video to the other phone. Additionally, you can send the MMS message using CC and BCC functions.

If the MMS is multi-page, the Options menu will provide the following options:

**Delete page**, **Go to** and **Move to**. If there is a subject in the MMS contents, you will have **Subject** and **Delete** options in the Options menu.

### 10.2. Settings


You can adjust the various settings of the message functions including Text message and Multimedia message.

## 11. Camera

Before using Camera, make sure you have inserted a memory card. The photos will be saved in JPEG format to your memory card.

### **Note:**

- Taking pictures in dim lighting may result in poor picture quality.

After entering the Camera function, the Camera Preview screen will appear with the status icons. Press **Cam** or tap  to take the picture.

## 12. Gallery

The Gallery provides a summary for all files stored in memory card.

The path of the Files Stored in memory card:

Photo: Photos

Music: My Music

Video player: Videos

Voice memo: Audio

## 13. Tools

The Tools includes the following functions: Calendar, Alarm, and so on.

### **13.1. Bluetooth**

You may do functions for your Bluetooth settings such as: Turn on/off, Paired devices, Search devices, Settings.

### **13.2. Calendar**

In addition to the western calendar, a lunar calendar is also provided. You can add, edit and look up events on different dates.

### **13.3. Alarm**

You can set up to 6 alarm clocks. The Alarm Clock settings include: Title, Time, Status, Frequency and Ringtone. The frequency settings are: Once, Daily, Monday, Tuesday, Wednesday, Thursday, Friday, Saturday and Sunday.

Alarm Dialog will be displayed when the alarm goes off. You can stop the alarm or snooze for 5 minutes.

### **13.4. World clock**

World clock is provided with a world map. You can tap on the left or right of the current time zone to switch to the next time zone. The local time of the city on the map is displayed.

### **13.5. Ebook**

The eBook function lists the eBooks in TXT format stored in your memory card. On the bottom of the screen, the size and the number of rows of the selected eBook are displayed. Scroll up or down the list, and press OK to open the selected eBook.

### **13.6. Calculator**

A basic calculator is provided

### **13.7. Unit Convert**

The Unit Converter can help you convert Currency, Energy, Speed, Mass, Area, Volume, Power, Time, Pressure, Length, and Temperature

### **13.8. BMI**

BMI function is provided. By inputting your weight and height, you are able to obtain your BMI and save it. This allows you to monitor your BMI changes over a period of time.

### **13.9. Stopwatch**

Stopwatch provides 20 sets of entries with both total and lap timer functions.

## 14. WAP browser

You may browse WAP websites. Make sure you have enabled GPRS network.

## 15. FM radio

Make sure the headset, which is used as the antenna, is plugged in before using the FM radio.

The following functions are available via the Options menu:

**My channel:** Edit My channel. You can set up to 30 favorite channels. In My channel menu, you have the following options: Play, Edit, Delete, and Delete all.

**Auto search:** Auto search channels and then save in My channel.

**Manual input:** Switch to your desired channel by manual input of the radio

frequency.

**Record:** Select it, Record the channel.

**Speaker:** On, Off.

## 16. SAR (SPECIFIC ABSORPTION RATE) INFORMATION

The highest SAR value for this mobile phone is <1.6 W/Kg, in accordance with the requirements of the ICNIRP, which recommended that the limit for exposure to radio waves is 1.6 watts/kilogram(W/kg) averaged over 1 gram of tissue. For more information, please visit our website ([www.lavamobiles.com](http://www.lavamobiles.com)) to query.

### **Safety precautions:**

Use a wireless hands-free system ( Headphone, headset) with a low power Bluetooth emitter

Make sure the cell phone has a low SAR

Keep your calls short or send a text message (SMS) instead. This advice applies especially to children, adolescents and pregnant women

Use cell phone when the signal quality is good

People having active medical implants should preferably keep the cell phone at least 15cm away from the implant

## 17. SERVICE CENTER NUMBER

Service Center number

No.:+919560394002

Kindly note please send area code of place through SMS to this No. and in return you will get address of service center nearest to you by SMS.

## 18. DO'S AND DON'TS FOR DISPOSAL E-WASTE

### **Do's:**

- Ensure that an Authorised Person repairs your Lava products
- Call Our Local Authorised Collection Centers to Dispose Lava products

- Always drop your used electronic products, batteries or any accessories thereof after the end of their life at nearest Authorised Collection Point or Collection Center.
- Separate the packaging material according to responsible waste disposal options and sorting for recycling.
- Always remove the battery from the product, when you do not intend to use the product anymore it in future.

### **Don'ts:**

- Do not Dismantle your Lava Product on your own
- Do not give your e-waste to Kabbadi Wala / Scrap Dealer/ Rag Pickers.
- Do not dispose-off the e-waste in landfills
- Never dump E-waste in garbage bins.
- Do not dispose of your product at municipal waste bins or rooms.
- Do not throw used batteries into household waste.

### **Consequences of improper handling and disposal of E-Waste**

- Improper disposal of waste prevents natural resources from being re-used.
- Some waste contains hazardous chemicals and if not disposed of properly may release toxins into the soil and water, and also releases greenhouse gases into the environment
- If e-waste is not properly disposed of, it can threat to the health and well-being of humans and animals and it also has adverse effect on the environment.
- Placing of batteries or devices on or in heating devices, such as microwave, ovens, stoves, or radiators and improper disposal of batteries may lead to explosion.
- If the battery terminals are in contact with metal objects, it may cause a fire.
- For more details on how to dispose of your Lava products at the end of life, Please refer the list of our Services Centers on Pan India basis on our website [www.lavamobiles.com](http://www.lavamobiles.com) or please view this link for the details of Service Centers

<http://www.lavamobiles.com/support-services>.

## 19. LAVA WARRANTY CERTIFICATE

### Limited warranty:

LAVA international Ltd. (LAVA) provides limited warranty for your mobile phone and original accessories delivered with your mobile phone (hereinafter referred to as "product")

The warranty period for the transceiver is one (1) year and for battery, charger and headset is six (6) months from the date of purchase.

### LAVA Warranty

Subject to the conditions of this Limited Warranty, LAVA warrants a product to be free from defects in design, material and workmanship at the time of its original purchase by you, and for a subsequent period of one (1) year for transceiver and six (6) months for battery & charger.

### You shall have coverage or benefits under this warranty in the event that any of the following conditions are applicable:

- The product has been subjected to abnormal use or conditions, improper storage, exposure to 1.excessive moisture or dampness, exposure to excessive temperature, unauthorized modification, unauthorized repair (including but not limited to use of unauthorized spare parts in repairs),abuse, accidents, Acts of God, spills of food or liquids, improper installation
- You have not notified Lava of the defect in the product during the applicable warranty period.
- The product serial no. code or the accessories date code has been removed, defaced or altered.
- The product has been used with or connected to an accessory (i) Not supplied by Lava or its affiliates, (ii) Not fit for use with the product or (iii) Used otherwise than in manner intended.
- The seals of the product's battery enclosure have been broken or shown evidence of tempering or the product's battery has been used in equipment other than that for which it has been specified usable by LAVA.

- All plastic surfaces and all other externally exposed part that is scratched or damaged due to normal use.

### To get maximum of your new product, we recommend you to:

- Read the guidelines for safe and efficient use as mentioned in the manual.
- Read the terms and conditions of your Lava warranty in the manual.
- Keep your original receipt; you will need it for warranty services if asked to produce.
- Present this Lava Warranty Certificate along with original proof of purchase whenever you require any warranty services.

In case Lava product needs service, please visit the nearest Lava service centers given in the service guide. Please visit our Website [www.lavamobiles.com](http://www.lavamobiles.com) for updated list of Authorized Service Centers near to your location.

Important note: for your warranty to be valid, all information on the warranty certificate has to be completed including the stamp from the authorized distributor/retailer.

All warranty information, product features and specifications are subject to change without notice.

IMEI No. ....

Dealer Stamp .....

Date Of Purchase .....

Model No. ....

IMEI No. ....