

Sl. no	Terms And Conditions applicable on the Scheme
1	Scheme is valid for a warranty period of 12 months from the date of purchase of handset and as per Tertiary captured / Original Proof of Purchase of the device
2	Scheme entitles the customer to avail free of cost one time replacement of his Touch screen/OGS/LCD in case of only screen breakage happening within the handset warranty period. This scheme will not apply against scratches, grazes, minor abrasions or scuffmarks.
3	Spare parts covered - a) Touch panel/LCD/ One glass solution (OGS) as applicable. Any other type of malfunctioning other than breakage will be covered as per the LAVA warranty policy
4	Scheme is valid only for a single time replacement of the touch screen/LCD only
5	In case of touch screen breakage, customer should visit Lava authorized service centre in person to avail this scheme. Customer must possess original proof of purchase, Identity proof and valid contact number and same will be validated by LAVA service team before final approval.
6	Scheme is valid for X81 handsets sold within India within the promotion period (till 15 th August)
7	No cash refund will be given to customer. Only broken touch screen replacement is covered under this scheme
8	Customer needs to pay labour charge as applicable, for the screen replacement under this scheme
9	In case of spare parts other than touch screen, LCD, OGS need replacement due to any physical damage, then the repairs will be done as per lava warranty policy for all such ELS fail cases. Cost of same will be borne by the customer
10	All disputes will fall under the jurisdiction of Delhi courts